



## Frequently asked questions

### **What are your opening times?**

Our opening times can be found on our Adventure Golf web page

### **How do I book?**

You can book your game of Adventure Golf via our website or by phone. Booking is advised to get a guaranteed slot however you can just turn up to play. Please note that there may be waiting time if you don't book in advance.

### **What's the maximum group size to play?**

Our maximum group size to play is 6 including supervising non playing adults

### **Can I bring my dog?**

Unfortunately we don't allow dogs on our Adventure Golf course

### **How long does it take to complete the course?**

You can complete your Adventure Golf session in approximately one hour

### **What is your cancellation policy?**

Unfortunately, we don't offer refunds, however you can contact us via email to move your booking to a more convenient date! Please contact us via email 24 hours in advance of your booking and we will be happy to assist you

### **Can children play alone?**

Any children under 16 must be supervised by an adult

### **Do young children have to pay?**

Children 3 years old and under can play for free (Please note they must be accompanied by a paying adult)

### **Can I bring my own picnic?**

Unfortunately you cannot bring your own picnic, however you can purchase light refreshments from our fantastic kiosk

### **Do you offer group event bookings and birthday parties?**

We do not currently offer group event bookings or birthday parties. More details to come soon!

### **Do you have parking?**

Yes, we have a large free car park that you can take advantage of when coming to play our Adventure Golf

### **Is the course accessible for wheelchairs?**

Unfortunately not, due to the terrain it is not safe or accessible for wheelchair users

### **Is the course pushchair friendly?**

Unfortunately not, due to the terrain it is not safe or accessible for pushchairs

### **Do you sell food and drinks?**

Yes absolutely! We offer light refreshments including hot/cold drinks, ice creams and confectionary

### **Do you have toilets on the premises?**

Yes, we have excellent toilet facilities accessible via our main clubhouse

### **Are there baby changing facilities available?**

Yes, we have full baby changing facilities in our main clubhouse that you are more than welcome to use

### **Do carers have to pay?**

Carers are able to play free of charge, all you need to provide is carer ID

### **Do I have to be experienced in Golf to play?**

Absolutely not! Our Adventure Golf course is for all ages and abilities. No matter if you're a pro golfer or have never played!

### **Do I have to book or can I just turn up?**

You can turn up to play without booking however there may be a wait time. Booking is advised!